



Bruggan
premium decking

WOODPLAST

WARRANTY CARD

BRUGGAN MULTICOLOR

25-YEAR WARRANTY

The warranty period is calculated from the date of sale specified in the purchase document.

The warranty is valid provided that the requirements for installation, ventilation, drainage, and regular maintenance are observed.

DECKING BOARD WITH A RENEWABLE SURFACE

You are using a high-quality decking board designed for long-term use without oiling, varnishing, or regular maintenance.

The main advantage of **Bruggan Multicolor** is its through-body colour and texture structure. The surface is not a film or decorative coating; therefore, household stains, dirt, signs of use, and shallow scratches can be removed by cleaning or sanding with 60–80 grit sandpaper along the board texture. Proper sanding does not impair the material's properties.

WOODPLAST

Bruggan
premium decking

WARRANTY TERMS

WARRANTY INFORMATION

Warranty Card No

Date of Sale

Installation Date

Product

Bruggan Multicolor

Profile / Size

Colour / Batch

Quantity

Project Address

Warranty Period

25 Years

THE WARRANTY IS VALID PROVIDED THAT THE FOLLOWING BASIC REQUIREMENTS ARE MET:

- installation has been carried out in accordance with the current Bruggan installation instructions;
- the substructure has a slope and ensures free drainage of water;
- permanent ventilation is provided beneath the terrace;
- the distance between joist centres does not exceed 366 mm for standard installation unless otherwise specified in the instructions;
- expansion gaps have been maintained at walls, board ends, and joints;
- each board end is supported by a separate joist and secured with a separate clip;
- original Bruggan clips or fastening systems approved by Woodplast Sp. z o.o. are used;
- the terrace is cleaned regularly.

BEFORE INSTALLATION: INSPECTION AND STORAGE

The purchaser or installation contractor is required to inspect the material before installation begins. Installation of the material constitutes acceptance of its appearance if the defect was visible prior to installation.

Before installation, the material should be stored on a level surface, in its original packaging or under protective covering, with adequate ventilation and without direct contact with soil, water, construction mixtures, or metal dust.

FEATURES OF BRUGGAN MULTICOLOR

Colour stabilisation usually occurs within 2-3 months and depends on sunlight exposure, humidity, and site conditions.

Once the colour has stabilised, **Bruggan Multicolor retains a stable colour and does not fade like standard composite decking boards.**

Each board has its own individual pattern, shade, and texture depth. Differences between boards are intentionally created to emphasise the natural appearance of the material.

NO OILS OR VARNISHES

Bruggan Multicolor does not require treatment with oil, varnish, or protective impregnating products. The board is designed for use without additional treatment.

Varnishes and oils are not recommended: they provide only a temporary effect and require regular maintenance.

CARE AND CLEANING

RESTORABLE SURFACE

Most marks that occur during the use of Bruggan Multicolor can be removed without replacing the board. For cleaning, it is recommended to use water, a soft brush, and a neutral cleaning agent. To remove stains, signs of use, or shallow scratches, local treatment with 60–80 grit sandpaper is recommended. Sanding should only be carried out along the board texture.

Bruggan Multicolor has no surface film or decorative layer: the colour and texture extend throughout the entire thickness of the material.

Properly performed sanding removes only a thin surface layer and does not affect the product's performance characteristics or appearance.

After treatment, the surface should be cleaned of dust and rinsed with water. The treated area may temporarily differ in shade; over time, this difference naturally becomes less noticeable.

BASIC CLEANING

1. Remove loose dirt, leaves, and dust.
2. Rinse the surface with water.
3. Clean with a soft brush and a neutral cleaning agent.
4. Thoroughly rinse with clean water.

During the season, clean the terrace at least once a month, and more frequently in shaded areas, near forests, swimming pools, or in conditions of high humidity.

PRESSURE WASHER

Bruggan Multicolor has a hard and dense surface; therefore, the use of a pressure washer is permitted. The water jet should be directed along the length of the board without holding it in one place for an extended period. If contamination cannot be removed with water, use an appropriate cleaning agent or sand the area with 60–80 grit sandpaper along the board texture.

LIGNIN AND TANNINS

During the initial period of use, natural wood substances, including lignin and tannins, may be released. Such marks usually gradually diminish or become unnoticeable within 3–5 months of heavy rainfall and regular rinsing.

To accelerate cleaning, use a ready-made cleaner based on oxalic acid or a solution with a concentration of up to 5%. Apply and leave for no longer than 15 minutes, preventing it from drying, then rinse thoroughly with water.

RAIN, PUDDLES, AND WATER MARKS

After rainfall, water may collect dust, pollen, dirt, and natural wood substances. When a puddle dries, a mark may remain along its outline. Rinse the surface with water, a soft brush, and a neutral cleaning agent. If the mark remains after cleaning, treat the area with a cleaner suitable for the type of contamination or perform sanding with 60–80 grit sandpaper along the board texture.

BLACK FUNGAL STAINS

In damp and shaded areas, near forests, trees, leaves, and pollen, where sunlight exposure is limited and the surface dries slowly, biological deposits, fungal growth, or mould may appear. Such formations develop on surface contaminants and biofilm and are not considered a defect or deterioration of the material.

To remove black stains, HG Mould Spray / HG Mould Remover Spray or a similar sodium hypochlorite-based cleaner for exterior surfaces may be used. Apply the product and leave it for up to 15 minutes, without allowing it to dry, then rinse thoroughly with water. After cleaning, a compatible non-film-forming preventive treatment may be applied.

WHAT NOT TO DO

- Do not mix different chemical products.
- Do not allow cleaning agents to dry on the board. Do not sand across the texture.
- Do not use metal brushes, aggressive chemical agents, oils, varnishes, or film-forming coatings.
- Do not leave metal objects, leaves, dirt, or construction mixtures on the board surface for extended periods.

BOARD SANDING VIDEO
BRUGGAN MULTICOLOR



РЕКЛАМАЦИЯ И КОНТРОЛЬ

NORMAL CONDITIONS OF USE

These situations are associated with the normal use of an outdoor material and can generally be remedied through proper cleaning, maintenance, or local surface restoration. They do not constitute a manufacturing defect unless they affect the strength and suitability of the board for its intended use.

These include:

- natural colour stabilisation during the first 2–3 months;
- the individual pattern, shade, and texture of each board;
- marks caused by rain, dried puddle outlines, dust, pollen, and dirt;
- the release of lignin and tannins during the initial period of use;
- biological growth, fungal colonies, or mould developing as a result of environmental conditions;
- marks from metal, rust, planters, furniture, leaves, and plants;
- contamination from food, beverages, oils, creams, and construction materials;
- mechanical marks caused by impacts, cuts, furniture, tools, and improper use;
- damage caused by fire, hot objects, aggressive chemicals, improper sanding, or failure to follow cleaning product instructions.

WHEN TO CONTACT THE SELLER OR WOODPLAST

- if you have questions regarding the selection of a cleaning product or cleaning method;
- if a mark does not diminish after the recommended cleaning procedure;
- if cracks, material failure, or deformation have appeared;
- if you have questions regarding the structure, installation, or instructions and require clarification from Woodplast.

CLAIM SUBMISSION PROCEDURE

- warranty card number and proof of purchase;
- photographs of the entire terrace and close-up photographs of the defect;
- photographs of the substructure, joists, fasteners, expansion gaps, and ventilation;
- installation date, installer details, and a description of the operating conditions.

MATERIAL REPLACEMENT

Replacement material will be selected to match the original material as closely as possible in terms of characteristics, colour, and quality. An exact match of shade, pattern, and colour intensity cannot be guaranteed due to Multicolor technology, differences between batches, and the colour stabilisation process.

IMPORTANT BEFORE SUBMITTING A CLAIM

The disputed material must not be removed before inspection by Woodplast Sp. z o.o. without prior written approval.

WARRANTY COMPENSATION

1 yr. — 100%	2 yrs. — 95%	3 yrs. — 90%	4 yrs. — 85%	5 yrs. — 80%	6 yrs. — 60%
7 yrs. — 50%	8 yrs. — 40%	9 yrs. — 30%	10 yrs. — 20%	11-15 yrs. — 15%	16-25 yrs. — 10%

Compensation is calculated solely on the value of the material recognised as defective. Removal, reinstallation, delivery, fasteners, additional materials, and related costs are not compensated unless otherwise agreed in writing.

ADDITIONAL ORDERS AND BATCH NUMBER

Differences between production batches are possible. We recommend ordering extra boards. When placing an additional order, specify the batch number. If the same batch is available in stock, this will help maintain the closest possible match in colour and pattern.

WARRANTY AND EXCLUSIONS

WHAT IS COVERED BY THE WARRANTY

The warranty covers manufacturing defects in Bruggan Multicolor, provided that the current installation instructions, operating requirements, and maintenance guidelines have been followed.

- manufacturing defects of the material that affect the strength, integrity, or suitability of the board for its intended use;
- failure of the profile during normal use and proper installation;
- delamination of the board structure;
- расслоение структуры доски;
- significant loss of strength associated with a manufacturing defect;
- deformation of the material if caused by a manufacturing defect rather than by the substructure, installation, or use;
- inability to use the board normally for its intended purpose while complying with the Bruggan instructions.

WHAT IS NOT COVERED BY THE WARRANTY

The warranty does not cover defects or damage caused by external factors, installation errors, use, or maintenance contrary to the instructions.

- design, installation, or substructure preparation errors;
- lack of ventilation, slope, free drainage, or expansion gaps;
- incorrect joist spacing, improper fastening, or unapproved fastening systems;
- mechanical damage: impacts, cuts, scratches, marks from furniture, tools, or improper use;
- fire, hot objects, pyrotechnics, welding work, and aggressive chemicals;
- stains from oils, grease, construction mixtures, cement, rust, plants, and metal dust;
- natural colour stabilisation, individual pattern, and shade variations;
- biological growth, fungal growth, mould, and environmental contamination;
- overheating or deformation caused by reflected or concentrated sunlight;
- settlement, movement of the substructure, flooding, and other external influences.

ADDITIONAL CONDITIONS

- Bruggan Multicolor is not a load-bearing structural element and must be installed only on a properly prepared load-bearing substructure.
- Installation of the material constitutes confirmation that the purchaser and the installation contractor have accepted the appearance, colour, texture, geometry, and quantity of the material.
- Visible defects that could have been identified before installation will not be considered a warranty claim after installation.
- Use a pressure washer only while moving the spray along the length of the board and without holding the water jet in one place for an extended period.
- Do not use aggressive rotary nozzles.
- **Until the claim has been reviewed, the disputed material must not be removed without prior written approval from Woodplast Sp. z o.o.**
- The purchaser shall provide photographs of the site, substructure, joists, fasteners, expansion gaps, and ventilation, and shall ensure access to the site for inspection.

PURCHASER'S CONFIRMATION

By signing the warranty card, the purchaser confirms that they have read and understood the warranty terms, maintenance requirements, ventilation and drainage requirements, and the operating characteristics of Bruggan Multicolor. In the event of stains, deposits, or signs of use, the recommended cleaning procedure or maintenance consultation should be carried out first, after which a claim may be considered.

Purchaser / Purchaser's Representative

Full Name / Company Name, Signature, Date

Seller / WOODPLAST Sp. z o.o. Company

Signature, Date